



The Caterer's Choice

Head Office:

Hopwells Limited
27 Glaisdale Drive East
Bilborough Nottingham
NG8 4LU

Tel: 0115 9291101

Telesales: 0114 2548999

Lovefood@hopwells.com

hopwells.com



Important Customer Notification

This morning, we received a formal notification from Cool Delights Desserts that a small number of their products were displaying low levels of Listeria Monocytogenes.

Listeriosis is not usually serious for most people, but some people have a higher risk of serious problems, including:

- *anyone who is pregnant.*
- *newborn babies*
- *people with a condition that weakens their immune system, such as cancer, diabetes, liver disease or kidney disease.*
- *people having treatment that weakens their immune system, such as chemotherapy or steroid tablets.*
- *Older people are also at higher risk of getting seriously ill from listeriosis, and this risk increases with age.*

As a precautionary measure we have placed on hold all Cool Delight products manufactured at the B. & A. Susca Ltd site (4033059) until further notice, and we will endeavour to provide customers with an adequate substitute product until this matter is resolved.

Please accept our most sincere apologies for the inconvenience caused in relation to this issue.

Yours sincerely

[Ian Merrilees](#)

Group Technical Director

Enc. Cool Delight Desserts statement.

Company Registered No. 01404481 (England & Wales)



Please note the above isolation only relates to the following products

Code	Description
800060	Vanilla & Raspberry Ice Cream Sponge Rolls Cool Delight Case Qty: 1 V 3x 13"
800062	Chocolate Ice Cream Sponge Rolls Cool Delight Case Qty: 1 V, H 3x 13"
800064	Strawberry Ice Cream Sponge Rolls Cool Delight Case Qty: 1 V, H 3x 13"
820090	Vanilla Raspberry Ripple Ice Cream Sundaes Cool Delight Case Qty: 1 V, H, GF 12x200ml
820091	Vanilla Chocolate Ripple Ice Cream Sundaes Cool Delight Case Qty: 1 V, GF 12x200ml
820111	Raspberry Yoghurt Flavour Ice-cream Tubs Cool Delight Case Qty: 1 V, H, GF 24X80ML
820112	Toffee Yogurt Flavour Ice Cream Tubs
820113	Chocolate Yoghurt Flavour Ice Cream Tubs Cool Delight Case Qty: 1 V, GF 24X80ML
820114	Strawberry Yoghurt Flavour Ice Cream Tubs Cool Delight Case Qty: 1 V, H, GF 24X80ML
820118	Raspberry Ripple Frozen Mousse Tubs Cool Delight Case Qty: 1 GF 60X90ML
820119	Choc & Van Vegetarian Frozen Mousse Tubs Cool Delight Case Qty: 1 V, GF 60X90ML
820127	Straw & Van Vegetarian Frozen Mousse Tubs Cool Delight Case Qty: 1 V, H, GF 60X90ML
820130	Cool Delight Vanilla Ice cream Eco Tubs Cool Delight Case Qty: 1 V, GF 60X80ML
820131	Cool Delight Strawberry Ice Cream Eco Tubs Cool Delight Case Qty: 1 V, GF 60X80ML
820132	Cool Delight Chocolate Ice Cream Eco Tubs Cool Delight Case Qty: 1 V, H, GF 60X80ML